



DIGITAL AMBITION. REALIZED.

Patient Consent Automation

CASE STUDY

Legacy Forms Conversion that Unlocks Digital Transformation

Unstackr

SITUATION

A leading patient support provider for specialty pharmaceuticals in Canada faced challenges with the **manual, inefficient, and time-consuming patient consent process**. The existing workflow **lacked both efficiency and integration capabilities**, limiting the organization's ability to quickly and seamlessly manage patient data. Recognizing the need for a transformative change, this patient support provider engaged Unstackr to address these issues.

SOLUTION

Unstackr collaborated with the client to **automate the patient consent process**. We designed a sophisticated workflow that seamlessly integrated with their system, allowing for **efficient access and visualization of patient data**. This solution went beyond automation, introducing a system that not only converted and integrated forms but also significantly **improved the speed and efficiency of patient services**. Unstackr's expertise in workflow automation and integration played a crucial role in enhancing the effectiveness of our client's patient consent processes.

IMPACT

The implementation of Unstackr's solution brought about transformative changes. The once manual, error-prone, and time-consuming patient consent process became automated, leading to increased efficiency. Unstackr's integration capabilities allowed the client to open and view patient data directly within their system, **eliminating the need for manual data entry and reducing the risk of errors**. Most notably, the improved time-to-market for patient services had a positive impact on the client's overall operational efficiency, **enabling them to better serve patients and healthcare providers**.

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